

Service Now Developer

Roles and Responsibilities

- Development of service management framework, workflows, integrations, and tools capabilities
- Forefront of IT Operations transformation, delivering cost savings, productivity gains, and user experience improvements
- We are looking for a talented, driven, energetic individual to help accelerate our efforts, deepen team skills and be an integral part of our solutions-centric culture

Required Skills

- 2+ years working in the ITSM or IT services/consulting industry
- 2+ years coding Service Now features or similar platforms
- Experience with ITIL Foundation level and other frameworks such as COBIT, IT4IT beneficial
- Experience with Web Services, API's, database-level integrations/ETL
- Experience with web technologies (XML, HTML, JavaScript, Web Services, etc.) and working a SaaS environment
- Experience in driving design and strategy around tools
- Knowledge of technical components such as LDAP, VPN, SSL, and other technologies
- Evaluate and monitor performance of products in assigned product categories
- Understand realities of working collaboratively with cross-functional partners and excel at elevating the overall performance of the team
- Execute enhancements on existing products

Qualifications

- BS or MS in Business, Computer Sciences, Engineering, or related field (equivalent combination of related education, training, and experience may be considered)
- Minimum of 5 + years in related work experience