

Junior Systems/Support/Automation Engineer

Roles and Responsibilities

- Assist team in designing and delivering enterprise integrations, interfaces and dashboarding tools to support production reliability (automation, Cloud integration, monitoring, alerting, and performance analysis)
- Work with other engineers to deliver performance and service delivery standards based on customer's requirements
- Develop new integrations as well as a plan to optimize existing tools while consolidating footprint
- Ideal candidate will be unrelenting at implementing with good design principles, solid development practices, and deliverables that are secure, repeatable, and scalable

Skills and Qualifications

- Ability to challenge traditional technology principals and blaze a new trail
- BS or MS in Business, Computer Science, Engineering, or related field (an equivalent combination of related education, training, and experience may be considered)
- Minimum of 1+ years related work experience

Required Skills

- Desire to challenge traditional technology principals and blaze a new trail
- BS or MS in Business, Computer Science, Engineering, or related field (an equivalent combination of related education, training, and experience may be considered)
- Minimum of 1 + years related work experience
- 1-2 years' experience working in system integration or automation
- Familiarity with the DevOps principles

- Strong understanding of source code version control systems (SVN, GIT, VSS)
- Working knowledge of software configuration management systems and/or source code version control systems
- Experience with tools like Jenkins, Maven, Ant, Bamboo
- Experience on automation tools like Chef or Puppet
- Hands on engineer with ability to code in various scripting/programming languages (preferably in Java and Python, REST API, REST JSON) for automation
- Strong with monitoring tools (e.g. Nagios, SiteScope or equivalent), infra-monitoring tool, application performance monitoring tool
- Experience in SQL's like MSSQL, Mysql, DB SQL
- Knowledge of Sonar Qube (Sonar) is good to have
- Knowledge of Cloud like AWS, AZURE a must. Certification on Cloud is preferred
- Experience in scripting like Python, Unix Shell/Perl scripting
- Experience with GIT, Stash, Jira and Service now
- Problem solving skills, triaging skills, and debugging skills a must
- Experience in Log Scraping, Elk stack - Elasticsearch
- Ability to communicate and articulate technical information across various organizational levels
- Strong analytical and customer service abilities
- Superior oral and written communication skills with the ability to influence others
- Knowledge of operating systems (Windows/Linux/AIX)
- You have BI related experience, able to create pattern based on data to process decision
- Good learner and team player